ACTIVE Works Swimming Technical Release Notes

June 2, 2020

ACTIVE Network, LLC

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ACTIVE Network, LLC

717 North Harwood Street

Suite 2500

Dallas, TX 75201

About ACTIVE Network, LLC

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

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1. Enhancements

1.1 OME Meets: Making Entries During the Team Entry Period

For OME meets that are in the team entry stage, coaches can now add entries or change the attendance status of invited swimmers before the team entry deadline in:

- AUI > a meet > **Actions** > **Entry by event**
- AUI > a meet > **Actions** > **Entry by name**
- AUI > a meet > **Actions** > **Attendance status**

Entries added or attendance status changes in the AUI during the team entry period are synced and displayed in the Portal of the invited swimmer, and vice versa.

Note:

- Entries added or attendance status changes in the AUI prior to the team entry start date are not displayed in the Portal until after the team entry start date.
- Coaches can enter entries for an invited swimmer even if the swimmer did not respond to the invitation.
- If a coach has entered entries for a swimmer, but the swimmer subsequently responds with “not attending” or changes the attendance status from “attending” to "not attending", then the swimmer’s relay and individual entries are removed.
- If a swimmer enters an entry in the Portal but the coach subsequently removes it in the AUI, then the swimmer can re-enter it again in the Portal.
- During the team entry period, entries added in the AUI can be removed by the swimmer in the Portal.
- After the team entry deadline, swimmers cannot make any further changes to the added entries or attendance status in the Portal.

1.2 Indirect Tax

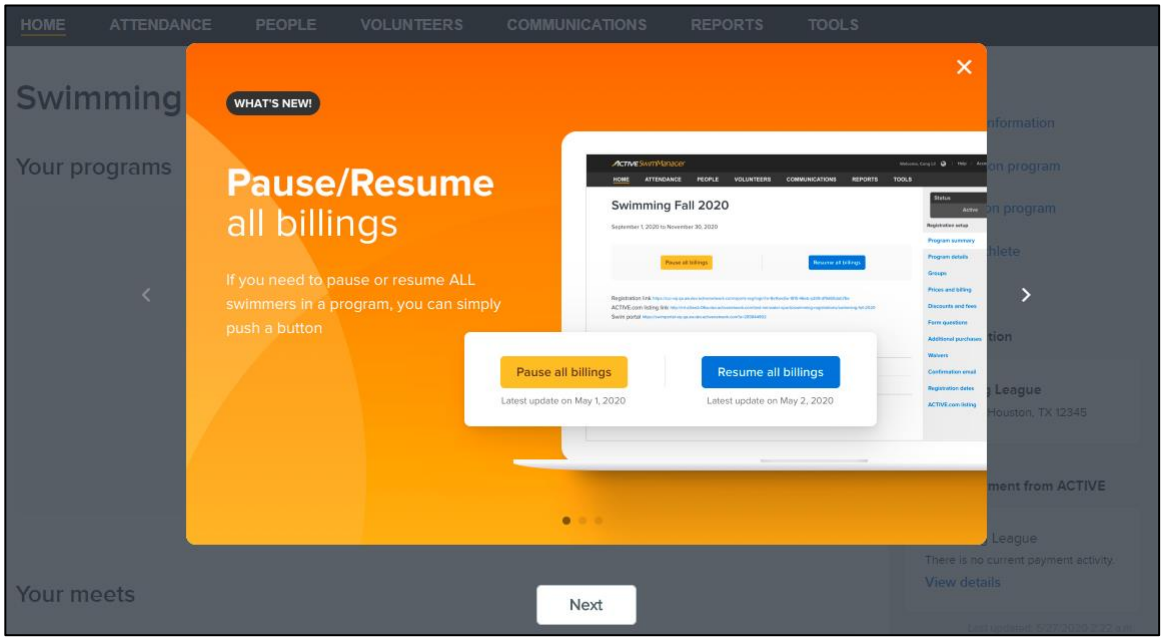
To reflect the recently released OMS inclusive-tax feature, tax-inclusive orders now display **Adjust consumer tax** in the AUI > **REPORTS** > **Transactions** report > **Type** column:

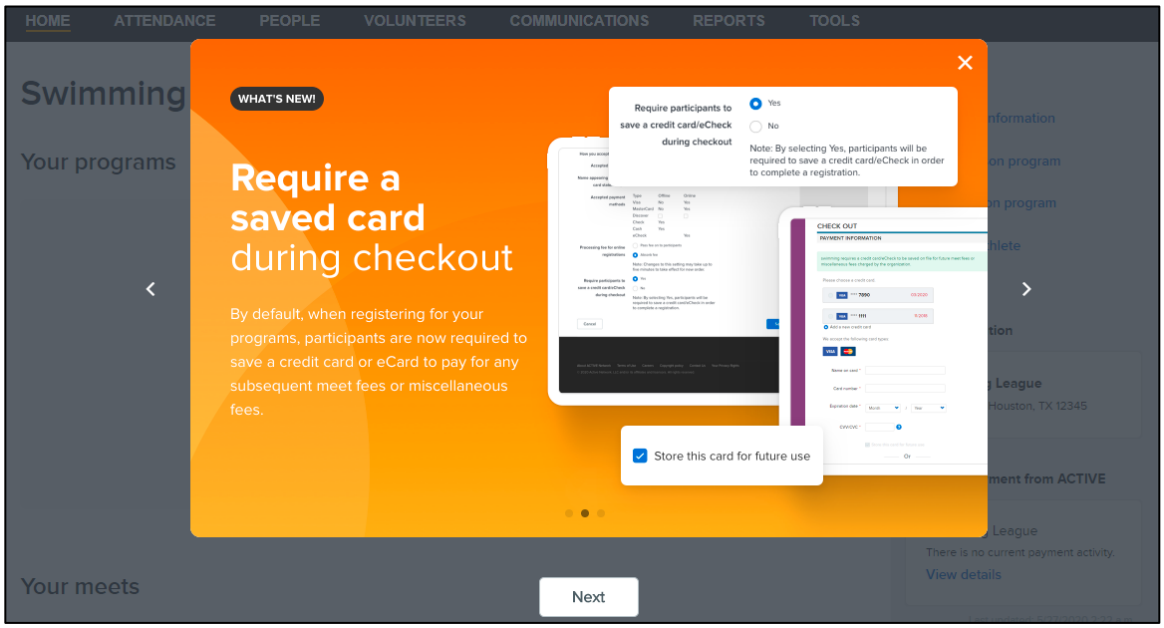
Transaction Date	Order ID	Parent first name	Parent last name	Transfer From	Type	Description	Tender type	Charge	Addon	Discount	Processing fee	Payment	Remittance amount	GL code
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Payment	Credit card payment	Credit card					$ 125.96	$ 125.96	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer absorbed processing fee (%)	US season for tax athlete: Taxi Driver group: Group1					($ 2.48)		($ 2.48)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Adjust consumer tax	US season for tax athlete: Taxi Driver group: Group1					$ 0.08			
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer tax	US season for tax athlete: Taxi Driver group: Group1					($ 0.08)		($ 0.08)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Registration	US season for tax athlete: Taxi Driver group: Group1		$ 50.00						
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer absorbed processing fee (%)	USA Swimming Membership - Outreach (Year Round) Membership					($ 1.49)		($ 1.49)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Add On	USA Swimming Membership - Outreach (Year Round) Membership			$ 30.00					
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Adjust consumer tax	USA Swimming Membership - Outreach (Year Round) Membership					$ 0.05			
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer tax	USA Swimming Membership - Outreach (Year Round) Membership					($ 0.05)		($ 0.05)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer absorbed processing fee (%)	LSC Fee - LSC Fee					($ 0.50)		($ 0.50)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Adjust consumer tax	LSC Fee - LSC Fee					$ 0.02			
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer tax	LSC Fee - LSC Fee					($ 0.02)		($ 0.02)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Add On	LSC Fee - LSC Fee			$ 10.00					
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer absorbed processing fee (%)	Late Registration Fee					($ 0.50)		($ 0.50)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Adjust consumer tax	Late Registration Fee					$ 0.02			
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer tax	Late Registration Fee					($ 0.02)		($ 0.02)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Charge	Late Registration Fee		$ 10.00						
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Consumer absorbed processing fee (%)	Deposit Fee					($ 0.99)		($ 0.99)	
5/19/2020	C-76X5J62YX9D	Taxi	Driver		Adjust consumer tax	Deposit Fee					$ 0.03			

1.3 New Feature Onboarding

To promote new features to agency users and help them understand how to use a feature, when agency staff or coaches log in to the Swim Manager AUI (or for newly signed-up agencies, when they complete account setup), an onboarding guide consisting of up to five slides to introduce new features is displayed. For example, the following features are highlighted in the latest onboarding guide:

- Batch Pausing/Resuming All Billing Schedules (feature released on May 12th)
- Saving Credit Card Information During CUI Checkout (feature released on April 26th)
- OME Meets: Making Entries During the Team Entry Period


HOME
ATTENDANCE
PEOPLE
VOLUNTEERS
COMMUNICATIONS
REPORTS
TOOLS
Swimming
Your programs
Your meets
WHAT'S NEW!
Pause/Resume
all billings
If you need to pause or resume ALL swimmers in a program, you can simply push a button
Swimming Fall 2020
Pause all billings
Latest update on May 1, 2020
Resume all billings
Latest update on May 2, 2020
Next


HOME
ATTENDANCE
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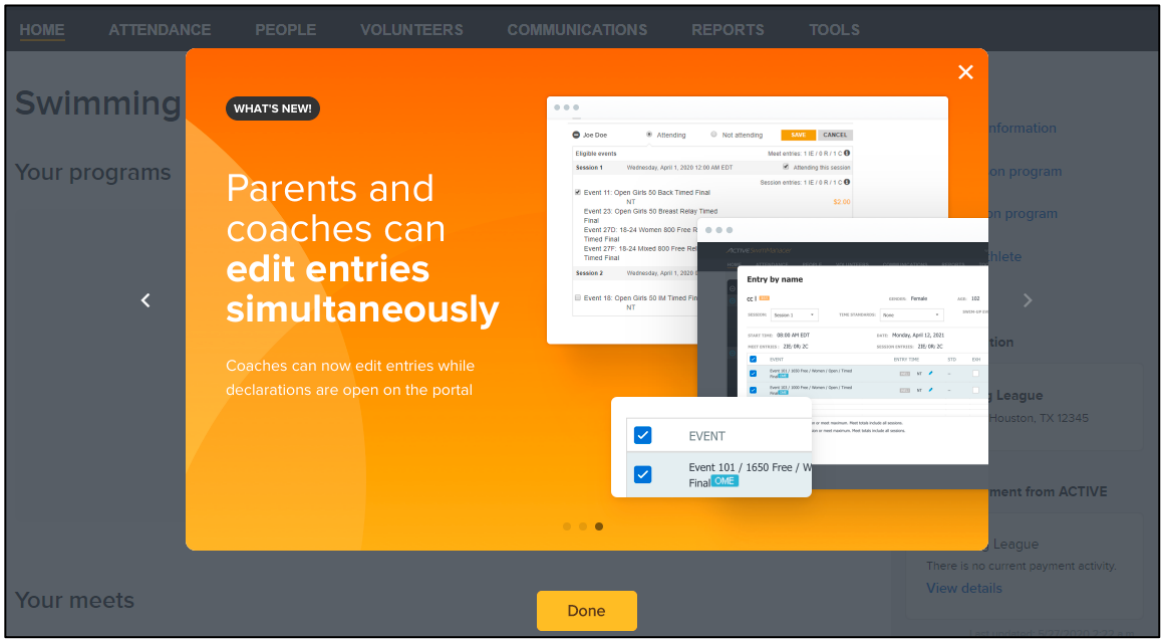
REPORTS
TOOLS
Swimming
Your programs
Your meets
WHAT'S NEW!
Require a
saved card
during checkout
By default, when registering for your programs, participants are now required to save a credit card or eCard to pay for any subsequent meet fees or miscellaneous fees.
Require participants to save a credit card/eCheck during checkout
Yes
No
Note: By selecting Yes, participants will be required to save a credit card/eCheck in order to complete a registration.
CHECK OUT
PAYMENT INFORMATION
Store this card for future use
Next



Agency staff or coaches can:

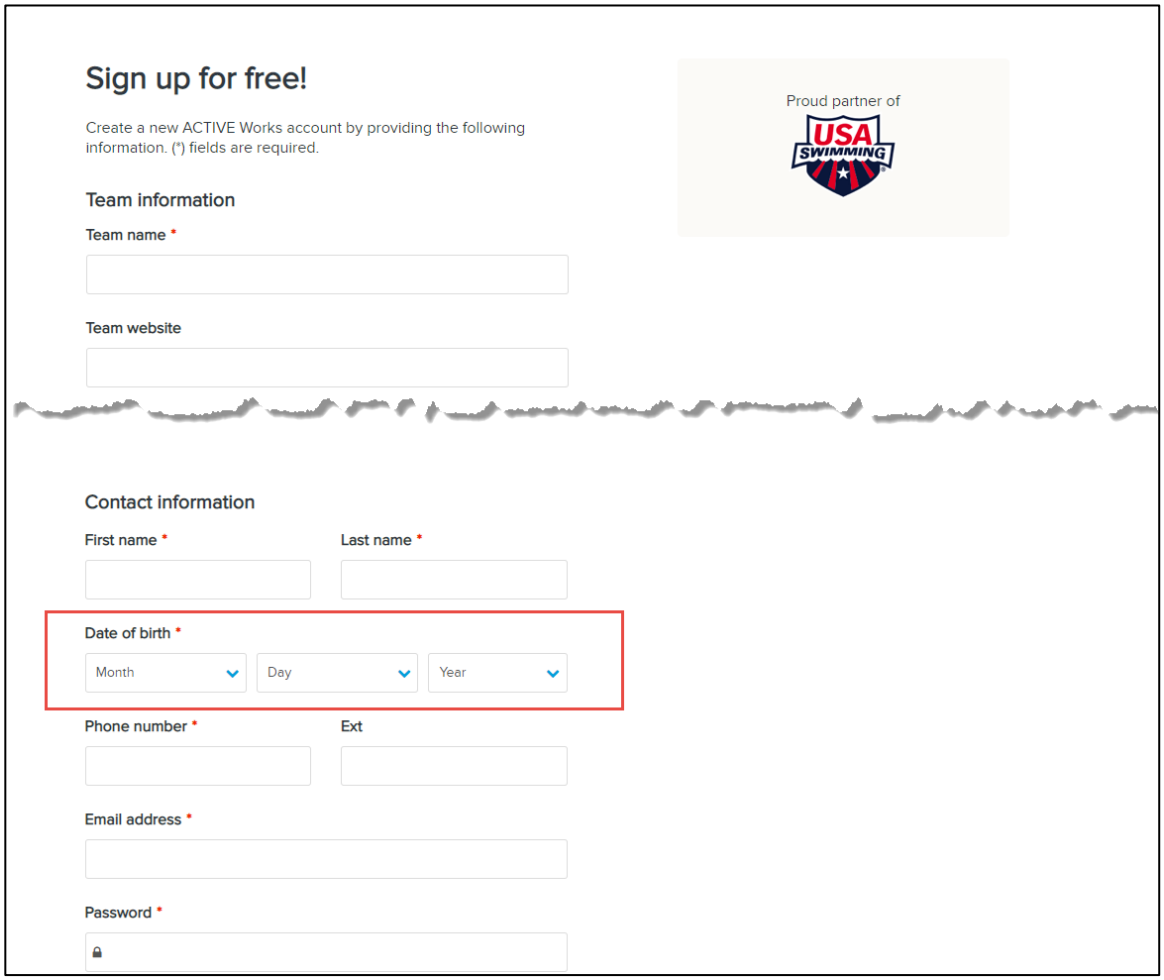
- Click **>** or **Next** to proceed to the next slide.
- Click **<** to return to the previous slide.
- Click **X** or **Done** to close the slideshow (note: after closing, the same onboarding guide will not be shown again for the same user account).

1.4 Strong Password requirement

During self-sign-up (**Create an organization** > **SwimManager**), agency administrators now must provide a strong password that includes at least:

- 8 characters
- three of the following:
  - lowercase letters
  - uppercase letters
  - numbers
  - special characters

Since agency administrators must be over 18 to create a new team, they must now enter their **Contact information** > **Date of Birth**:



If existing agency users log in with a weak password, then they must now change their password in Passport to a strong password before logging in.

2. Resolved Issues

- Previously, meet statuses were inconsistent between the home page and meet overview page. This issue has been resolved in this release.
- Previously, agencies were unable to import .SD3 results files with a missing AgeOrClass(64-66) field into AWS programs. This issue has been resolved in this release.