



Product Release Notes for ACTIVEWorks Swimming – March 4, 2020

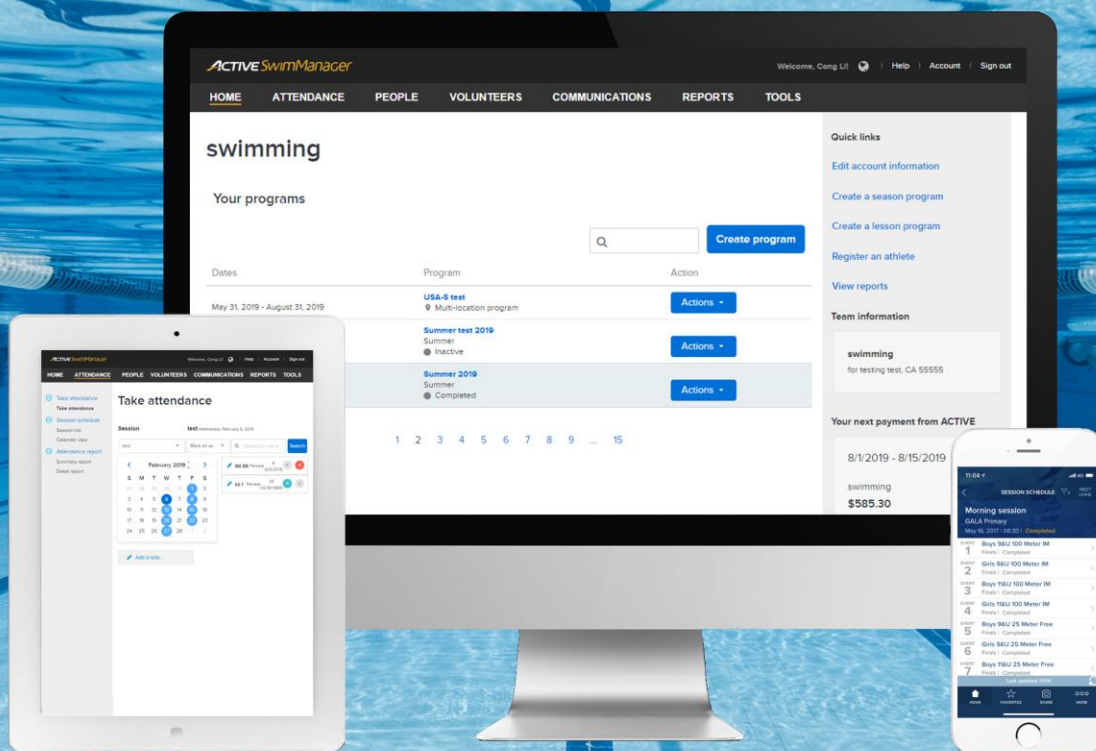


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Enhancements

Email Tool

In the ACTIVE Swim Manager AUI, to allow you and your staff to better target your email recipients, the following enhancements have been implemented in the email tool > **Recipients** (or **To** field) > **Add** > **Custom filter for participants** (or **Meet or program participants** or **Custom filter**) > **Filter recipients** popup:

- For programs, meets and sessions, the **Gender (Athlete only)** label has been changed to **Athlete gender** and the **Age (Athlete only)** label has been changed to **Athlete Age**:

- When **Filter by** > **Meet** is selected:
 - a new **Contact type** > **Secondary parents** checkbox has been added, allowing you and your staff to send emails to secondary parents.
 - a new **OME attendance** filter has been added, allowing you and your staff to send email reminders to athletes by their response to the meet invite. The filter includes the following options:
 - Attending**
 - Not attending**
 - No response**

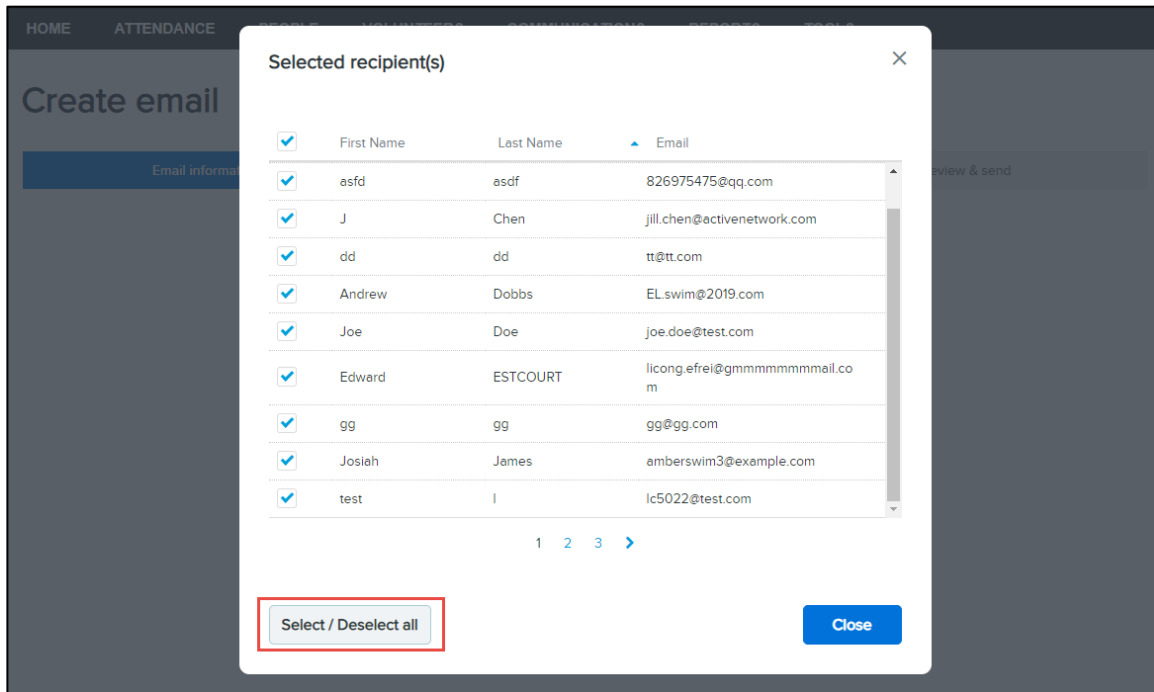


Note: the **OME attendance** filter only applies to OME meets and it filters athletes by responses prior to the team entry deadline (after the team entry deadline, reminders will be sent to athletes with entries regardless of the selected options for this filter).

- The layout of the **Filter by > Program > Select programs** filter has been improved:



When reviewing an email's recipient list on the **Selected recipient(s)** popup (by clicking the **View all** link under the recipient list), you and your staff can now select or deselect all recipients on ALL pages of the popup by clicking the **Select / Deselect all** button:



AUI Homepage

On the ACTIVE Swim Manager AUI homepage, you and your staff can now select how many programs or meets to display on the page by clicking **View > X / page**:



HOMEATTENDANCEPEOPLEVOLUNTEERSCOMMUNICATIONSREPORTSTOOLS

swimming

Your programs

Create program

Search here

| Dates | Program | Action |
|-------------------------------------|---|---------|
| June 1, 2020 - August 31, 2020 | Swimming Summer 2020 Summer Active | Actions |
| February 1, 2020 - April 30, 2020 | Swimming Spring 2020 Spring Closed | Actions |
| January 13, 2020 - January 31, 2020 | swimming 2020 Inactive | Actions |

123...17

123...17

View3 / page

swimming

for testing test, CA 55555

Your next payment from ACTIVE

swimming

There is no current payment activity.

View details

test 2nd account

There is no current payment activity.

View details

Last updated: 2/24/2020 4:17 a.m.

swimming

Your meets

Attending

Create a meet

Import a meet

Import results

Search here

| Meet | Team abbr(s) | Meet status | Action |
|--|--------------|-------------|--------|
| (FLEX)Flex - Primary location | | | |
| (BCSA)swimming Summer 2018 - Primary location | | | |
| (PPT)swimming Summer 2017 pp test 1 - Primary location | | | |
| (LTT10)swimming Summer 2016 Lance - Primary location | | | |
| (BB)swimming Summer 2017 bcse - Primary location | | | |
| (PPT)Copy of swimming Summer 2017 pp test 1 - Primary location | | | |
| (20144)swimming 2014 2014 - Primary location | | | |
| (TTS)swimming 2014 sd - Primary location | | | |
| (undefined)swimming Summer 2014 ss - Primary location | | | |
| (undefined)swimming 2014 test2 - Primary location | | | |
| (undefined)swimming 2014 test1 - Primary location | | | |

12345

View3 / page

Reports

To provide consistent information for meet orders, the following reports (including online and exported versions) now include the meet name followed by the name of each event in the order:

- AUI > **REPORTS** > **Remittance** > a meet order > **Remittance detail** report > **Description** column:



Remittance detail report

Account: UKConversion5118

Date: 2/16/2020-2/29/2020 GMT

Order Type: Meet Entry

| | | | | | |
|--------------|----------|------------|---------|------------------|----------------|
| \$ 26.45 | \$ 85.00 | (\$ 58.55) | \$ 0.00 | \$ 0.00 | 33 |
| Check amount | Credits | Debits | Tax | Opening balance* | Ledger entries |

*Opening balance might include refunds, failed credit card payments, or failed check payments etc. incurred in previous payment periods

Details

| Transaction date↓ | Order ID↑ | Description↑ | Group↑ | Customer first name↑ | Customer last name↑ | Payments↑ | Refunds↑ | Net Amount↑ |
|-------------------|---------------|---|--------|----------------------|---------------------|-----------|----------|-------------|
| 2/20/2020 | C-76XSHDXBX3L | MEET for order displaying Athlete surcharge Athlete: Vbuyout Glyes | | Point | BUYOUT | \$ 8.00 | \$ 0.00 | |
| 2/20/2020 | C-76XSHDXBX3L | Agency Absorbed Product Processing Fee | | Point | BUYOUT | | | |
| 2/20/2020 | C-76XSHDXC3K8 | MEET for order displaying Athlete surcharge Athlete: Schedule GLC | | BS | GLC | \$ 8.00 | \$ 0.00 | |
| 2/20/2020 | C-76XSHDXC3K8 | Agency Absorbed Product Processing Fee | | BS | GLC | | | |
| 2/19/2020 | C-76XSHDW0PPL | MEET for order displaying Athlete surcharge Athlete: Schedule GLC Event 3: Girls's 100 Free Session 1 - March 15, 2020 12:00 AM Event 5: Girls's 100 Back Session 1 - March 15, 2020 12:00 AM Event 1: Girls's 50 Free Session 1 - March 15, 2020 12:00 AM | | BS | GLC | \$ 23.00 | \$ 0.00 | |
| 2/19/2020 | C-76XSHDW0PPL | Agency Absorbed Product Processing Fee | | BS | GLC | | | |
| 2/19/2020 | C-76XSHDW0X48 | MEET for order displaying Athlete surcharge Athlete: Fulcul GL Event 6: Boys's 100 Back Session 1 - March 15, 2020 12:00 AM Event 4: Boys's 100 Free Session 1 - March 15, 2020 12:00 AM | | YN26 | Weather | \$ 18.00 | \$ 0.00 | |

- AUI > REPORTS > Custom reports > Order description column:

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O |
|---|---------------------------------|---------------|---|------------|------------|------------|------------|----------|-------------|-------------|-----------|-----------|-----------|--------|-------|
| | Transaction date | Order ID | Order description | Order tot: | Order stat | On billing | Auto-bill: | Remainin | Next billir | Next billir | Last paym | Last paym | Transacti | Refund | Payme |
| 1 | 2/19/2020 | C-76XSHDXC3K8 | MEET for order displaying Athlete surcharge Athlete: Schedule GLC | 8 | Paid | No | No | | | | Paid | ##### | 3.76 | 0 | |
| 2 | 2/19/2020 | C-76XSHDXBX3L | MEET for order displaying Athlete surcharge Athlete: Vbuyout Glyes | 8 | Paid | No | No | | | | Paid | ##### | 3.76 | 0 | |
| 3 | 2/19/2020 | C-76XSHDW55QW | MEET for order displaying Athlete surcharge Athlete: REG Copied Event 3: Girls's 100 Free Session 1 - March 15, 2020 12:00 AM Event 9: Girls's 100 Fly Session 1 - March 15, 2020 12:00 AM | 28 | Paid | No | No | | | | Paid | ##### | 7.16 | 0 | |
| 4 | 2/19/2020 | C-76XSHDW0PPL | MEET for order displaying Athlete surcharge Athlete: Schedule GLC Event 3: Girls's 100 Free Session 1 - March 15, 2020 12:00 AM Event 5: Girls's 100 Back Session 1 - March 15, 2020 12:00 AM Event 1: Girls's 50 Free Session 1 - March 15, 2020 12:00 AM | 23 | Paid | No | No | | | | Paid | ##### | 6.31 | 0 | |
| 5 | 2/19/2020 | C-76XSHDW0X48 | MEET for order displaying Athlete surcharge | 18 | Paid | No | No | | | | Paid | ##### | 5.46 | 0 | |
| 6 | Custom financial report - 22420 | | | | | | | | | | | | | | |

- AUI > REPORTS > Payments report > Description column:



| Payments Report | | | | | | | | | | |
|-----------------|---------------|--------------------------------|--------------------|-----------------------|--------------------|-------------------|---|----------|---------|--------------------|
| Order type: | | All | | | | | | | | |
| Date range: | | Since 2/19/2020 till 2/19/2020 | | | | | | | | |
| | | | | | | | | | | 5 |
| | | | | | | | | | | Total order number |
| Order date | Order number | Customer first name | Customer last name | Primary email address | Athlete first name | Athlete last name | Description | Total | Balance | Status |
| 2/19/2020 | C-76XSHDXC3K8 | BS | GLC | bsgl@cul26.com | Schedule | GLC | MEET for order displaying Athlete surcharge Athlete: Schedule GLC | \$ 8.00 | \$ 0.00 | Paid |
| 2/19/2020 | C-76XSHDXBX3L | Point | BUYOUT | vbuyoutGly@cul.com | Vbuyout | Glyes | MEET for order displaying Athlete surcharge Athlete: Vbuyout Glyes | \$ 8.00 | \$ 0.00 | Paid |
| 2/19/2020 | C-76XSHOWSSQW | TTime | GLY | GLTIME@CUI.com | REG | Copied | MEET for order displaying Athlete surcharge Athlete: REG Copied Event 3: Girl's 100 Free Session 1 - March 15, 2020 12:00 AM Event 9: Girl's 100 Fly Session 2 - March 15, 2020 12:00 AM Event 1: Girl's 50 Free Session 1 - March 15, 2020 12:00 AM Event 13: Girl's 200 Free Session 3 - March 16, 2020 12:00 AM | \$ 28.00 | \$ 0.00 | Paid |
| 2/19/2020 | C-76XSHOWWPL | BS | GLC | bsgl@cul26.com | Schedule | GLC | MEET for order displaying Athlete surcharge Athlete: Schedule GLC Event 3: Girl's 100 Free Session 1 - March 15, 2020 12:00 AM Event 5: Girl's 100 Back Session 1 - March 15, 2020 12:00 AM Event 1: Girl's 50 Free Session 1 - March 15, 2020 12:00 AM | \$ 23.00 | \$ 0.00 | Paid |

In the AUI > **REPORTS** > **Roster** report (online and exported versions) > **Cell phone** column, if an athlete does not have a cell phone number (value is null or empty), then his or her primary parent's cell phone number is displayed in this column:

| Roster report | | | | | | | | | | |
|-------------------------|--------------------|-------------------|----------------|---|------------------------------------|--------------|------------|-------------------------|--------|-----|
| Program: | | All programs | | | | | | | | |
| Primary parent/guardian | Athlete first name | Athlete last name | Swimming ID | Group | Email | Home phone | Cell phone | Address | Gender | Age |
| BCS 0131 | New K | BCChild | S-BCSSF2019004 | BCSSA 0131 Rollbacked - Group1 | NewBcssa@0131.com | 3224157896 | 520520 | RAC BOO, CA 42310 | MALE | 12 |
| Transfer 1st | Full h | Coupon | 092410FULHCOUP | USAS 1011 - Group1 | fulldiscoupon@qa.com | 4205167896 | 521521521 | risk best, CA 40223 | MALE | 9 |
| Transfer 1st | Full h | Discount | 112408FULHDISC | USAS 1011 - Group1 | fulldiscoupon@qa.com | 3204157896 | 521521521 | ris bet, CA 34215 | FEMALE | 11 |
| Person A | Kidbb h | Swim | | A3 Group name Edit - Group1 | Person_A@null.activenetw.ork.com | 4205187496 | | bose best, CA 40512 | FEMALE | 11 |
| Person A | Kidsaa h | Swim | | A3 Group name Edit - Group1 | Person_A@null.activenetw.ork.com | 4205196620 | | swimadrrs bct, CA 50214 | MALE | 17 |
| catherine active | Lisa | Basil | 113004USGBASI | A3 Group name Edit - Group2 Star Season team - High School Group Star- NIE - Group1 Catherine Paymentplan01 - Group1 Catherine Paymentplan01 - Group1 | catherine.zhang@active.co m | 4203197877 | 3024197877 | hu gs, CA 60251 | FEMALE | 15 |
| catherine active | Elizabeth | Blake | | Star Season team - High School Group PointsYes BuyoutYes - High School Group | catherine.zhang@active.co m | 4203197826 | 4032197826 | main time, GA 90213 | FEMALE | 18 |
| catherine active | Joshua | Blake | | Star Season team - High School Group A3 Group name Edit - Group1 | catherine.zhang@active.co m | 3204197826 | 520520 | modu cake, GA 40231 | MALE | 20 |
| catherine active | Reg | Email | 061208REG*EMAI | USAS 1012 - Group2 | catherine.zhang@active.co m | 322514789 | 520520 | cv AF FAG, CA 75812 | MALE | 11 |
| catherine active | Test h | Email | | test new 1103 - DefaultGroup | catherine.zhang@active.co m | 4205167895 | 520520 | tando pe, CA 42512 | MALE | 15 |
| catherine active | CellPhone | RegCui | | Lesson ALLOW offline pay - Session1 one time setup lesson - Session1 test existing BCSSA - Group1 A3 Group name Edit - Group1 | catherine.zhang@activenet work.com | 203-322-4098 | 4223244089 | battle City, NE 90234 | MALE | 16 |
| catherine active | Bobo | Zhang | S-T& CA2018012 | Star Season team - Middle | catherine.zhang@active.co m | 4203197826 | 520520 | bycle bing, GA 90234 | MALE | 16 |
| Buyout Addon | Miu | Miu | | Star Season team - Middle | buyoutaddon@cul413.com | 3024197826 | 3242221312 | hulkw | FEMALE | 16 |

CUI

In the CUI registration workflow, if an existing swimmer is selected, then the swimmer's middle name (if any) is no longer editable. Your customers may edit the middle name on the swimmer's profile page.



BCSSA Meets

Due to the fixed-age requirement for BCSSA meets, when editing a BCSSA meet in the AUI, the **Eligibility requirements > Age up date** field is now disabled.

Resolved Issues

- Previously, email analytics in the **COMMUNICATIONS > View all emails** feature failed to track opened email statistics. This issue has been resolved in this release.



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